

# WARRANTY CERTIFICATE

Euro Air offers the best warranty on the market. Up to 10 years non pro-rated warranty on our TCS and DFC materials.

Euro Air A/S manufactures products of the highest quality according to our ISO 9001:2015 quality assurance system. Therefore, we are proud to offer one of the best warranties available in the industry.



## 10 year warranty

Materials: TCS, Nomex, Antistatic, and DFC.

Euro Air A/S accepts to repair or replace any part of a supplied system made of TCS, Nomex, Antistatic or DFC materials found to be defective under normal use for a period of ten (10) years from date of shipment from the factory.

The 10 year warranty also applies for the [FBS panels by Euro Air](#) products.



## 5 year warranty

Material: DFC-0 (non-permeable).

Euro Air A/S accepts to repair or replace any part of a supplied system made of DFC-0 found to be defective under normal use for a period of five (5) years from date of shipment from the factory.



### General warranty conditions

The Euro Air warranty covers materials and production of the necessary fabric replacement parts only. Items such as labour cost for replacing the defect item, local transportation, project management cost, equipment rental, freight, product loss or parts incurred as a result of executing the warranty are not covered.

Euro Air A/S does not accept warranty claims which either directly or indirectly are caused by:

- Non-approved washing methods or lack of maintenance
- Material shrinkage (>1%) if washing temperature or dry tumble temperature has exceeded 40°C
- Damages caused by physical/chemical influence
- General negligence or inappropriate installation quality
- Colour fading over time
- Mechanical movements in the system caused by turbulence or an On-Off start procedure

### How to make a claim

Any defective item must be reported to Euro Air or an Euro Air authorized distributor as soon as a problem is discovered. Euro Air reserves the right to inspect the system during installation or have the defect item shipped back to our R&D laboratory for further examination.



[www.euroair.eu](http://www.euroair.eu)